

**Budesky, John A.**

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**From:** Welch, John P <john.p.welch@verizon.com>  
**Sent:** Tuesday, January 27, 2015 1:38 PM  
**To:** 'jabudesky@hanovercounty.gov'  
**Cc:** Testerman, William R  
**Subject:** FW: Verizon Broadband Service

Mr. Budesky,

I've updated (in red) the statement below per our recent discussion.

Will Testerman from Verizon Wireless (copied on this e-mail) has agreed to provide you with wireless broadband information for Hanover County. Please feel free to contact him directly if you wish to coordinate a meeting or learn more about broadband options from Verizon Wireless.

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**From:** Welch, John P  
**Sent:** Wednesday, July 09, 2014 4:14 PM  
**To:** 'jabudesky@hanovercounty.gov'  
**Subject:** Verizon Broadband Service

Mr. Budesky,

As discussed, I'm providing the information below that describes the current status of Verizon's broadband deployment in Hanover County. Please feel free to contact me if I may be of further assistance.

Verizon has no current plans to deploy FIOS TV or FIOS Internet services in Hanover County. We are focusing our resources on fulfilling the commitments made under existing cable TV franchise agreements we've reached in Virginia and across the rest of our service area.

High Speed Internet (HSI) service using DSL technology remains available in some areas of Hanover County, in the vicinity of the Ashland, Mechanicsville, Old Church, and Rockville central offices. Verizon has no plans to expand the coverage areas of this copper based service. Verizon has deployed fiber (FIOS) voice and data service in two Mechanicsville subdivisions, Meredith Place and a newer section of the Bluffs at Bell Creek, that serves approximately 120 residential homes combined. There are no plans to expand this service in Hanover County.

Subject to available coverage, Verizon Wireless offers both fixed and mobile broadband internet access services in Hanover County over our 4G LTE network. HomeFusion Broadband is a residential service that uses Verizon's 4G LTE network to deliver internet access with average speeds of 5-12 Mbps (download) and Wi-Fi connectivity for up to 20 devices. More info on HomeFusion may be found here: <http://www.verizonwireless.com/b2c/homefusion/hf/main.do>

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Mobile: 804-314-6692  
E-mail: [john.p.welch@verizon.com](mailto:john.p.welch@verizon.com)

## Budesky, John A.

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**From:** Welch, John P <[john.p.welch@verizon.com](mailto:john.p.welch@verizon.com)>  
**Sent:** Wednesday, September 24, 2014 2:26 PM  
**To:** Budesky, John A.  
**Subject:** RE: Verizon Broadband Service

**Follow Up Flag:** Flag for follow up  
**Flag Status:** Flagged

Sorry, I don't have a specific contact for this type of query. Our fixed wireless broadband customers have been well served in the local retail stores and online.

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**From:** Budesky, John A. [<mailto:jabudesky@hanovercounty.gov>]  
**Sent:** Wednesday, September 24, 2014 9:59 AM  
**To:** Welch, John P  
**Subject:** Re: Verizon Broadband Service

Thank you. Is there a contact other than a local store representative I can refer him to?  
John

Sent from my iPhone

On Sep 24, 2014, at 9:30 AM, "Welch, John P" <[john.p.welch@verizon.com](mailto:john.p.welch@verizon.com)> wrote:

Wireless broadband may be a solution for customers in western Hanover, depending on coverage. Fixed wireless options from Verizon may be explored at <http://www.verizonwireless.com/insiders-guide/home-and-family/lte-internet-installed-homefusion-broadband-verizon-4g-coverage/> or at the nearest Verizon Wireless retail store.

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E-mail: [john.p.welch@verizon.com](mailto:john.p.welch@verizon.com)

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**From:** Budesky, John A. [<mailto:jabudesky@hanovercounty.gov>]  
**Sent:** Wednesday, September 24, 2014 9:00 AM  
**To:** Welch, John P  
**Subject:** RE: Verizon Broadband Service

Mr. Welch,  
We have received the correspondence below from one of our residents. Can you share the appropriate contact name and information with me so I may share it with our constituent?  
Thanks,  
John A. Budesky  
Deputy County Administrator

Hanover County Virginia

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**From:** Welch, John P [<mailto:john.p.welch@verizon.com>]  
**Sent:** Thursday, July 10, 2014 5:58 PM  
**To:** Budesky, John A.  
**Subject:** RE: Verizon Broadband Service

An additional sentence was inserted in the first paragraph below to address the remaining issue of concern.

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**From:** Budesky, John A. [<mailto:jabudesky@hanovercounty.gov>]  
**Sent:** Thursday, July 10, 2014 8:21 AM  
**To:** Welch, John P  
**Subject:** RE: Verizon Broadband Service

Mr. Welch,

Thank you for the follow up to our earlier discussion. Can you please address one additional item we discussed? We have been told on multiple occasions that our residents have been misinformed regarding the County and Verizon. We are in full support of your expansion of internet services throughout Hanover County, however, we have been informed that some believe Hanover County is impeding your expansion in some manner rather than a business decision on behalf of Verizon to not expand. Can you please address this concern?

Sincerely,  
John A. Budesky

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**From:** Welch, John P [<mailto:john.p.welch@verizon.com>]  
**Sent:** Wednesday, July 9, 2014 4:14 PM  
**To:** Budesky, John A.  
**Subject:** Verizon Broadband Service

Mr. Budesky,

As discussed, I'm providing the information below that describes the current status of Verizon's broadband deployment in Hanover County. Please feel free to contact me if I may be of further assistance.

Verizon has no current plans to deploy FiOS TV or FiOS Internet services in Hanover County. This decision is based strictly on the business factors that determine the allocation of investment capital. We are focusing our resources on fulfilling the commitments made under existing cable TV franchise agreements we've reached in Virginia and across the rest of our service area.

High Speed Internet (HSI) service using DSL technology remains available in some areas of Hanover County, in the vicinity of the Ashland, Mechanicsville, Old Church, and Rockville central offices. Verizon has no plans to expand the coverage areas of this copper based service.

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