

Hanover County Utility Rates Effective July 1, 2019

Bi-Monthly Rates

To calculate your bill amount: base bimonthly charge + usage rates per 1,000 gallons

Residential Schedule of Rates

		Water	Sewer
Base Charges for 5/8" and 3/4" Residential Meter		\$10.62	\$22.33
Residential Usage Rates	Residential Water: 0-4,000 gallons, per 1,000 gallons	\$1.69	
	Residential Water: 4,001-15,000 gallons, per 1,000 gallons	\$5.14	
	Residential Water: Over 15,000 gallons, per 1,000 gallons	\$6.68	
	Residential Wastewater: 0-4,000 gallons, per 1,000 gallons		\$5.99
	Residential Wastewater: Over 4,000 gallons, per 1,000 gallons		\$7.55
	Residential Wastewater: Un-metered sewer only customers are charged a flat bimonthly rate		\$104.30

Miscellaneous Service Charges

Late Payment Fee:	10% of bill	
Service Fee:	\$25.00 - Water	\$25.00 - Sewer
Deposit - when required:	\$75.00 - Water	\$75.00 - Sewer
Reconnect Fee:	\$40.00	\$55.00 - after 5:00 p.m.
Calibration Fee:	\$40.00	
Return Check Fee:	\$35.00	

Additional deposit required when service has been terminated two (2) times within a 24-month period. The deposit shall be in the amount equal to the average of the three (3) previous bills.

Residential Irrigation Credit Program

We recognize that during warmer months, many residents use water for irrigation that does not go into the sewage collection system. Sewage is not metered therefore the sewage volume charge for residential customers is based upon the lower of actual water usage or the Irrigation Credit Program calculated sewage volume. Annually the sewage volume, as calculated under the Irrigation Credit Program, is set to 125% of one winter billing period's usage when typically there is no irrigation usage.

Calculate Your Irrigation Credit Average: If your winter average use is 12,000 gallons, your maximum summer sewer bill will be based on 125% of this usage, or 15,000 gallons.

If you use 20,000 gallons in the summer your bill would be calculated as follows:

Bimonthly water & sewer service base charge	\$32.95
Water charge based on 20,000 gallons	\$96.70
Sewer charge based on 15,000 gallons	\$107.01
Total charges	\$236.66

Example



CREDIT OF 5 THOUSAND GALLONS SEWER = A SAVINGS OF \$37.75!