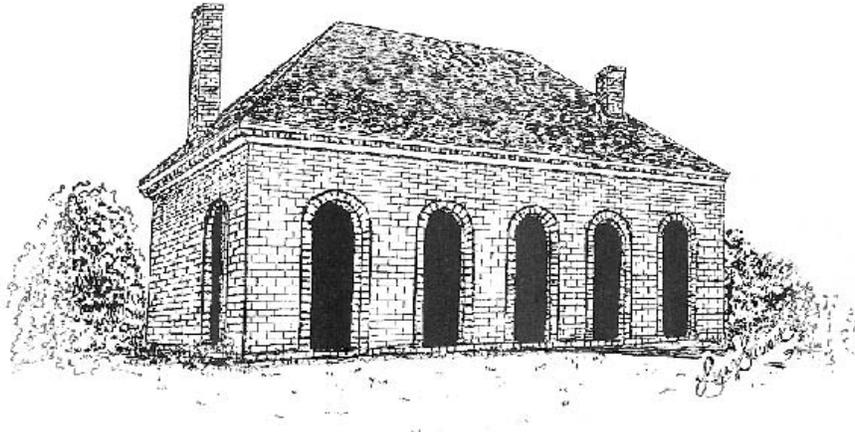


BOARD MEETING PACKET

PREPARED FOR
HANOVER COUNTY COMMUNITY SERVICES BOARD



MEETING DATE	March 16, 2020
MEETING TIME	5:30 p.m.
LOCATION	Hanover Community Services Board Conference Room 12300 Washington Highway Ashland, VA 23005

STATEMENT OF MISSION

We partner with individuals to provide supports and services in the areas of

- Mental Health
- Developmental Disabilities
- Substance Use Disorders

in their efforts to lead satisfying and productive lives in their communities.

AGENDA
HANOVER COUNTY COMMUNITY SERVICES BOARD

March 16, 2020 – 5:30 p.m.
Hanover Community Services Board Conference Room
12300 Washington Highway, Ashland, VA 23005

The Hanover County Community Services Board, an administrative policy body, is comprised of county residents appointed to set policies for the provision of mental health, developmental and substance use disorder services.

Among other duties, the HCCSB reviews and evaluates services and facilities, ensures compliance with the annual performance contract, approves a schedule of fees and advocates on behalf of county residents.

5:30 p.m. – Call to Order and Welcome

Work Session: HCIC 5 Year Review

6:30 p.m. – General Business

- 1. Reconvene**
- 2. Donations**
- 3. Public Comments**
- 4. Approval of Minutes – February 17, 2020 Board Meeting**
- 5. Executive Director’s Report**
 - a. Directors’ Updates**
 - b. Other Items**
- 6. Chairperson’s Report**
 - a. Work Session Planning**
 - b. Other Items**
- 7. Board Member Updates & Activities (to include Board Liaison Reports)**
 - a. Presentation by the Public Awareness Committee**
 - b. Other Items**
- 8. Adjourn**

Next Regularly Scheduled Meeting: April 20, 2020, 5:30 p.m.
Hanover Community Services Board Conference Room
12300 Washington Highway, Ashland, VA 23005

BOARD OF SUPERVISORS

AUBREY M. STANLEY, CHAIRMAN
BEAVERDAM DISTRICT

SEAN M. DAVIS, VICE-CHAIRMAN
HENRY DISTRICT

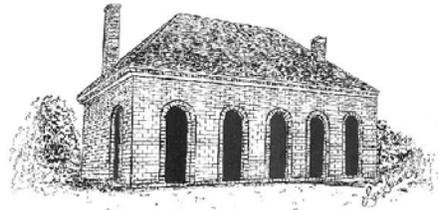
SUSAN P. DIBBLE
SOUTH ANNA DISTRICT

F. MICHAEL HERZBERG IV
COLD HARBOR DISTRICT

ANGELA KELLY-WIECEK
CHICKAHOMINY DISTRICT

W. CANOVA PETERSON
MECHANICSVILLE DISTRICT

FAYE O. PRICHARD
ASHLAND DISTRICT



HANOVER COURTHOUSE

COMMUNITY SERVICES BOARD

IVY T. SAGER, MSW
EXECUTIVE DIRECTOR

12300 WASHINGTON HIGHWAY
ASHLAND, VIRGINIA 23005

PHONE: 804-365-4222
FAX: 804-365-4252

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HANOVER COUNTY

ESTABLISHED IN 1720

CECIL R. HARRIS, JR.
COUNTY ADMINISTRATOR

MINUTES - DRAFT

February 17, 2020

Members Present	Members Absent	Others
Scott Bateman Anne Cross Jeanie Edwards Amy Gregory Hamilton Holloway Jim Hunt Margaret Perkinson Lori Spain Melissa Young	Sean Davis	Lorrie Ann Booker Gabriella Caldwell-Miller Betsy Connell Katie Donhauser Jennifer Edelman Joelle Inge-Messerschmidt Bernie Jordan Elizabeth Moonan Ivy Sager John Schartzter Jim Taylor

Call to Order

The meeting was called to order by Hamilton Holloway, Chairperson, at 5:35 p.m. at the Hanover Community Services Board conference room, 12300 Washington Highway, Ashland VA 23005.

The following members were present: Scott Bateman, Anne Cross, Jeanie Edwards, Amy Gregory, Hamilton Holloway, Jim Hunt, Margaret Perkinson, Lori Spain and Melissa Young.

Work Session

John Schartzter, Elizabeth Moonan, and Betsy Connell gave a presentation on RAFT House.

Donations

None

Public Comments

None

Approval of Minutes

A motion to amend the Public Comments section of the January 27, 2020 meeting minutes, changing “Same Day Access” to “access to services,” was made by Margaret Perkinson and seconded by Jeanie Edwards. The motion passed unanimously. The minutes of the January 27, 2020 Board meeting were approved as amended.

Financial Report

Bernie Jordan reviewed the 2nd Quarter Financial Report, highlighting revenue and personnel expenditures. Mr. Jordan shared that at this point, the agency is projecting \$216,000 revenue over expenditures. Mr. Holloway asked how that figure compared to previous years, to which Mr. Jordan responded that it is “about half.” Discussion ensued.

In response to an inquiry from Scott Bateman, Mr. Jordan explained the difference between “charges for services” and “recovered costs.” Mr. Holloway then asked when one-time expenditures will be considered for this fiscal year. Mr. Jordan announced that options are already being considered and noted that the replacement for RAFT’s aged wheelchair van is being funded in this way. Discussion ensued.

Executive Director's Report

Ivy Sager announced Board of Supervisor appointments to the CSB have not yet been made. She also announced Courtney Lakin, Quality Assurance Manager, will be attending future Board meetings on an as-needed basis. Lastly, she addressed the upcoming VACSB Conference.

Mr. Jordan spoke to the Logisticare Contract, in particular the focus on mileage reimbursement rates. Discussion ensued.

Joelle Inge-Messerschmidt highlighted three success stories regarding a Waiver client, a Prevention program, and Supported Employment. She also recapped the recent sock hop held at Day Health.

Gabriella Caldwell-Miller spoke to a partnership with Public Safety and development of a Resiliency Response Team. Discussion ensued.

Melissa Young commented that the personal stories in the Director’s Report are very helpful.

Mr. Holloway commented on the loss of the one Waiver slot that was mentioned in the Director’s Report.

Jim Hunt inquired as to the increase in total Waivers. Ms. Sager spoke to the additional allocations by the State.

Chairperson’s Report

Mr. Holloway reviewed upcoming work sessions, inquiring as to additional topics. None were provided at this time.

Board Member Updates and Activities

Amy Gregory announced the Public Awareness Committee plans on presenting at the March meeting.

Ms. Gregory provided an update on the Miss Hanover Abilities pageant and the two grants received from Hanover Mental Health Association.

Hanover: People, Tradition and Spirit

Mr. Holloway gave a General Assembly update, highlighting the Governor's revenue announcement and the possibility of an increase in Medicaid funded services. Mr. Holloway also shared that 25 self-advocates from Hanover attended Advocacy Day at the General Assembly.

Ms. Sager announced that neither the House nor Senate included restoration of funds that were cut from the State's CSBs for Medicaid expansion in their respective budgets. Discussion ensued.

Ms. Young asked about State agency appointments. Ms. Sager responded that no announcements have been made related to permanent appointments to several DBHDS positions.

Ms. Perkinson inquired as to whether the VACSB planned to address concerns related to the MCOs and authorization/payment for services, as highlighted in the RAFT presentation. Ms. Sager responded that VACSB has a staff person dedicated to working with the MCOs to address these issues. Discussion ensued.

Lori Spain asked about the recruitment for the retiring County Administrator and the plans for celebrating his retirement. Jim Taylor announced the search firm is at work on the recruitment process and that a reception will be held during Rhu's last week with the County. Information will be shared with the Board when it becomes available.

Action Items

None

The next regularly scheduled Board Meeting will be held on March 16, 2020 at 5:30 p.m. at the Hanover Community Services Board conference room, 12300 Washington Highway, Ashland, VA 23005.

There being no other business, Mr. Holloway adjourned the meeting at 7:36pm.

Executive Director's Monthly Report

March 2020

A. Executive Director

General Updates

- Spirit of Volunteerism Nominations
- COVID-19 Planning
- Board Appointments

As Board members are aware, Hanover County presents the Spirit of Volunteerism Celebration each May. Non-profit agencies, schools and government departments are invited to submit nominations for those in the community making a significant contribution. Hanover CSB is nominating Hanover Community Support Services in the Spirit of Team category and Doswell Limited Partnership in the Commitment to Community category. Both, of course, are making substantial impacts in the community and for individuals served by this agency. A special thank you to Joelle Inge-Messerschmidt for her work in developing and submitting these nominations. As well, please mark your calendar to attend this year's Spirit of Volunteerism Celebration scheduled for May 5, 2020.

With growing concerns about COVID-19, commonly referred to as coronavirus, agency staff are taking action to review continuity of operations plans and develop preliminary guidelines for closing programs and/or supporting operations if current workforce is drastically reduced. As well, staff are participating in briefings provided by DBHDS. These precautionary planning efforts are hoped to help mitigate significant impacts should COVID-19 diagnoses become widespread in this area.

During the Feb. 26 Board of Supervisors meeting, Ms. Dibble appointed Gary D. Perkins to serve as the South Anna representative to the CSB. The Mechanicsville district appointment remains pending.

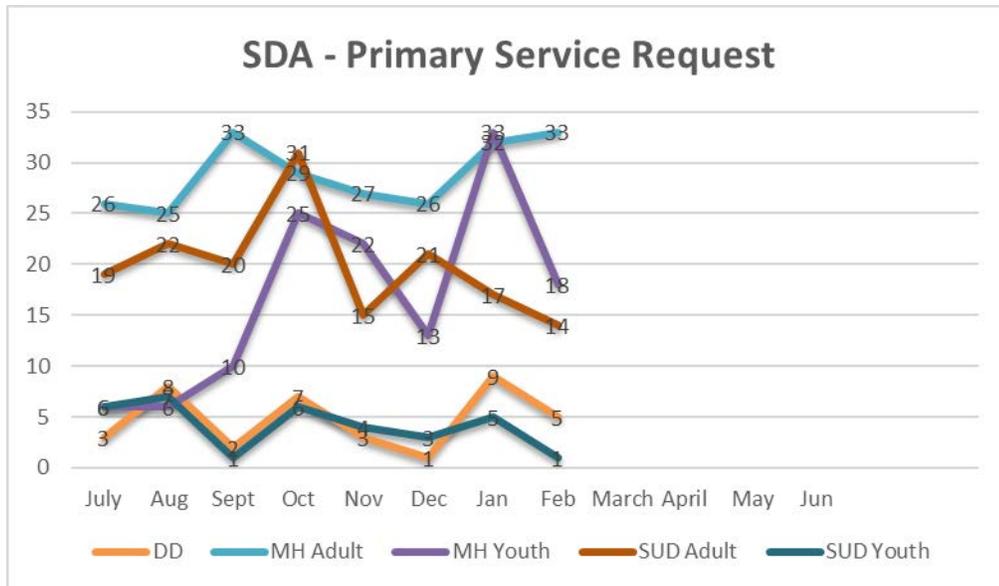
The following are included in this month's packet

- January 2020 Dashboard
- 3-month Planning Calendar

Access Redesign Project

In February 93 individuals presented at the agency seeking services through SDA (89 non-duplicated individuals). Of the 93 individuals that started the SDA process, 71 individuals proceeded through to the Comprehensive Needs Assessment and were scheduled for an initial appointment with a primary clinician. The remaining 21 did not proceed through the process due to a variety of reasons, including being referred to another service provider (8), being referred to the crisis team for immediate intervention (8), and self-selecting to come back on another day due to time restraints (5).

The chart below provides a visual of the primary service type for those who proceeded through assessment and were scheduled for their first appointment since the beginning of this fiscal year.



Step VA

As CSBs across Virginia work with and through the Virginia Department of Behavioral Health and Developmental Services (DBHDS) to implement STEP VA, a timeline visualization is being included in this packet. This document has been provided previously but it remains a good reference document as staff address implementation of each service component included in STEP VA.

Accordingly, board members are aware that Mobile Crisis Services, step 4 under STEP VA, are being implemented as a regional program. This packet includes a document, entitled “Region 4 STEP-VA Mobile Crisis Services, Implementation Update” dated February 28, 2020, as a status update.

Human Resources

In February, there was one new hire: Administrative Assistant. There was one resignation: DD Support Coordinator. Also, one Training Specialist transitioned from part time non-benefited to part time benefited.

The Behavioral Health Wellness Team (previously prevention & community education) recognized a shift in their work from more narrowly defined prevention services to a broader focus on wellness across the lifespan and with targeted populations. As such, the team set out to develop a new position description – Behavioral Health Wellness Specialist – and establish a Career Development Ladder (CDL) for this position. After working with the Human Resources Department for quite some time, the new position description and CDL were approved on March 2, 2020. As a result, four staff have been reclassified along with another position that is currently vacant. These staff will now also have the benefit of the CDL as they progress in their career and have options to advance while remaining at Hanover County.

Donations (*Donations that need action to accept by the Board.)

- Mr. Alwin G. Holland donated \$50.00 to the RAFT Member Fund.
- Ms. Kathryn Rocchicciolo donated personal hygiene items to the Day Support Program, with an approximate value of \$330.00.*

Community Relations/Community Education

The Public Awareness Committee continues to work on its presentation about the CSB and plans to begin providing soon as requested by community groups and others.

B. Business Operations

- FY 2021 Department Budget
- Logisticare Contract Addendum
- Facility Repairs and Maintenance

FY 2021 Department Budget – The County Administrator’s proposed budget for FY 2021 was presented to the Board of Supervisors. They continue their review of the proposed budget with the budget public hearing slated for April 1, 2020. After the Board of Supervisors adopts the FY21 budget, staff will receive the final budget package and will present the highlights during the April board meeting.

Logisticare Contract Addendum – The addendum for the mileage rate increase in the Logisticare contract has been approved by the regional team. The addendum has been submitted to the corporate office for final approval.

Facility Repairs and Maintenance –

Day Health status:

1. The new awning is now complete, and looks great.
2. The exterior ground grading and seeding will take place in the spring.
3. Quotes have been obtained for additional interior painting of Day Health in the main program area to be scheduled for FY 2021.

Atlee Commons routine maintenance – Quotes have been obtained to replace carpet and paint in the main hallways. The project is expected to start in late March or early April. Funding is being provided by the County’s General Services Department.

C. Behavioral Health & Wellness

- Adult Community Services: ICT & RAFT House
- Behavioral Health Wellness
- Staff Training and Development

Adult Community Services: ICT & RAFT House

February was a busy month for the ICT and RAFT House teams. The staff at RAFT House focused on the psycho-social rehabilitation goals of enhancing the lives of individuals through community engagement, education, and socialization by celebrating numerous holidays/ occasions this past month. These include Super Bowl, Valentine’s Day, and Mardi Gras. ICT staff continued with monthly socialization programming by hosting a Valentine’s Day baking

and crafting event. The individuals in both programs who chose to participate were actively engaged and seemed to enjoy themselves.

The ICT team exemplified the core values of the Intensive Community Treatment model by providing standout service to an individual with significant medical needs. Recently, ICT staff coordinated a client's surgery and wraparound services to maximize support for him. With the individual's consent, ICT staff provided collateral information to the hospital. The ICT nurse and psychiatrist ensured that the individual discontinued the correct medicines before the surgery. With his permission, they monitored his post-surgical use of opiate pain medication as he is a person in recovery from substance use disorder. Staff transported him to the hospital, waited with him, transported him home and made sure that he was settled in at home for the recovery period. This is one of the many ways the ICT team provides intensive, holistic and comprehensive services to individuals enrolled in the program.

Behavioral Health Wellness

The Behavioral Health Wellness team works with individuals across the lifespan to strengthen individuals, families, and communities. Teens Care Too members met with staff from the Virginia Tobacco-Free Alliance to discuss approaching Kings Dominion with a youth-led proposal to establish Kings Dominion as a tobacco-free amusement park.

In addition, a Behavioral Health Wellness Specialist on the team is collaborating with Hanover Community Resources and Hanover Juvenile Courts to provide resources and trainings focused on grandparents raising grandchildren.

Staff Training and Development

STEP VA Outpatient Services requires that each clinical staff person receive a minimum of four hours of instruction in trauma-informed care each year, up to 40 hours over five years. Recognizing that many of the individuals served present with adverse childhood experiences and a history of trauma, staff were provided with training in a trauma-informed model that is appropriate across client populations – Dialectical Behavioral Therapy (DBT). A group of 10 clinicians and supervisors are participating in in-depth DBT training with the goal of applying the model in both group and individual counseling sessions. The entire staff will have the opportunity to participate in a training overview of the DBT model. These trainings are made possible by STEP VA Outpatient Services funding set aside for training.

D. Developmental Disability Services

- Support Coordination
- Supported Employment
- Day Health
- Case Management Data

Support Coordination

An individual served through wavier who is medically fragile needed a new battery charger for his ceiling lift this past month. The item has been purchased through Assistive Tech funds available under the I/DD Waiver in the past. However, DBHDS is scrutinizing requests more and staff were informed that a denial from Medicaid for DME (Durable Medical Equipment) was needed first. After several contacts, staff found that ceiling lift battery charger is not covered by insurance and therefore would not be considered DME. Staff then collaborated with DBHDS's Office of Integrated Health and Mobile Rehab Team to obtain a replacement battery charger for the ceiling lift; an example of finding new ways to navigate the system of care in order able to continue to provide services to individuals in need.

The student intern and a Support Coordinator who is pursuing his Masters in Social Work at VCU participated in the Social Work Day at the General Assembly. This experience included hearing from speakers about the power of social work advocacy and individual topic groups to get updated on key legislation that impacts the clients and communities with whom social workers come in contact every day.

The agency's first Intake/Outreach Specialist resigned her position at the end of the month to take a position at DBHDS as a Service Authorization Preauthorization Consultant and trainer. This position was created as part of as part of Same Day Access (SDA) and this staff person was vital in making SDA successful for individuals with developmental disabilities. Recruitment is underway for the position.

Supported Employment

After working for over twenty years with Supported Employment, a Community Employment Crew job coach supporting a team at Randolph Macon College recently retired.

Supported Employment staff have collaborated with the Behavioral Health Wellness team to develop a Peer Mentoring Program within Employment Services. The goal of this partnership is to match individuals who are just beginning their employment search with individuals who have been successfully working in the community for several years to provide peer support. There will be an initial discussion during the March 5, 2020 Employment Focus Group for individuals interested in the program.

Day Health

Throughout the month of February, the program celebrated black history month by going to the Black Heritage museum, watching movies and videos that highlighted black Americans, and learning about cultural traditions/dress. Staff decorated the building with art to highlight various black Americans. The program finished the month off with a celebration luncheon to include traditional dress and music.

Program individuals completed nine meals on wheels routes this month. They also volunteered with Caritas and MCEF.

The book club completed “Because of Winn Dixie” this month. Seven members and two staff celebrated the book by creating bookmarks and having a book discussion. They also planned and prepared a menu for the celebration based off the party in the book.



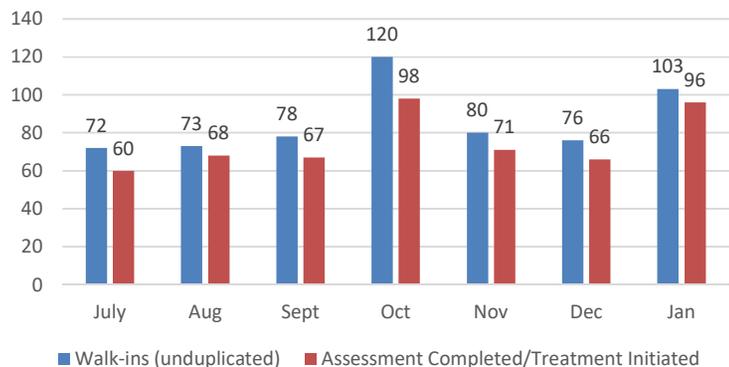
Case Management Data

Case Management Numbers						
				Dec. 19	Jan. 20	20-Feb
Active - SPO only				8	8	9
Active - Waiver						
	Community Living Waiver			150	151	148
	Family & Individual Waiver			43	43	43
	Building Independence Waiver			18	17	17
	Active Waiver Total			211	211	208
Non Active (Follow Along & Tracking)						
	TOTAL			144	141	128
Consumer Monitoring						
	TOTAL			220	225	228
Contracted DD CM Services						
	Community Living Waiver			0	0	0
	Family & Individual Waiver			16	16	16
	Building Independence Waiver			0	0	0
	TOTAL			16	16	16
<u>Total</u> Unduplicated Individuals Served Through Support Coordination/Case Management				599	601	589
Walkins				1	6	3
Transfers				1	0	0
TOTAL Request for Intakes CM Svcs (Active/Non-Acti				2	6	3
Request for Screening DD Waiver Waitlist				1	4	3
*Those who meet eligibility and may also receive svcs through Active-SPO OR Non Active OR Consumer Monitoring						
DD Waiver Wait List Numbers						
	Priority 1			134	134	136
	Priority 2			139	147	151
	Priority 3			11	11	12
	TOTAL			284	292	299

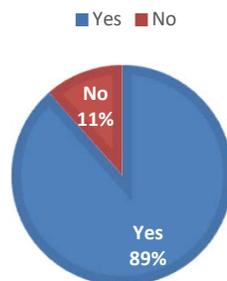
Hanover CSB - January 2020

At-a-Glance	Hospitalizations: 26	Number Served: 1229	Prevention: 398	SDA Avg 1st Appt: 6.05	RAFT: 96%
FY20 YTD Avg/Month	25	1201	457	5.8	55 of 57 attended at least 2 days
FY19 Avg/Month	26	1176	409	4.5	

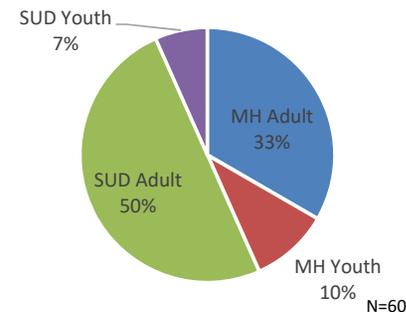
Same Day Access



Cumulative Rate - 1st Appointment Kept



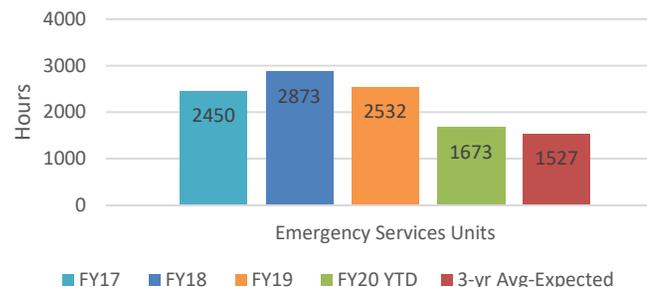
Cumulative No Show by Type of Service Requested



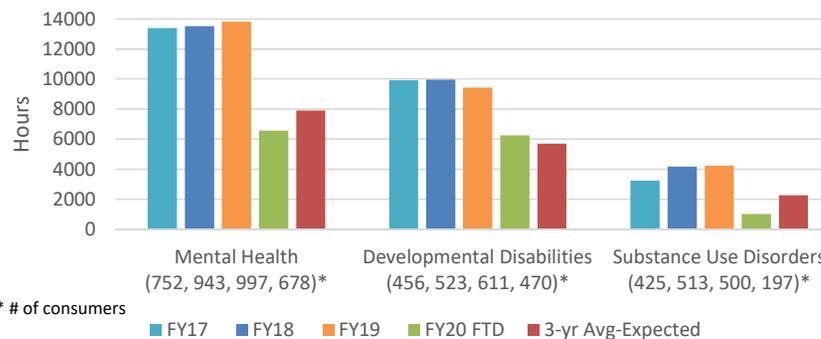
	FY19 Actual	FY20 Projected	FY20 YTD	YTD Expected	% of Expected	
Mental Health Services						
Acute Psychiatric or Inpatient Services	33	20	7	12	60%	▲
Outpatient Services	342	350	568	268	212%	◆
Medical Services	552	540	495	407	122%	●
Case Management Services	997	950	678	774	88%	●
Intensive Community Treatment	70	75	62	68	92%	●
Rehabilitation	83	85	82	74	111%	●
Supported Employment	7	15	5	10	48%	▲
Developmental Disability Services						
Medical Services	55	55	52	44	119%	●
Case Management Services	232	225	238	215	111%	●
Rehabilitation	31	35	29	32	91%	●
Supported Employment	94	85	78	75	104%	●
Supportive Residential Services	36	35	35	32	110%	●
Substance Abuse Services						
Outpatient Services	182	200	264	137	192%	◆
Medical Services	85	85	52	55	95%	●
Case Management Services	500	525	197	361	55%	●
Intensive Residential Services	33	25	9	15	62%	●
Emergency Services						
Emergency Services	744	800	508	481	106%	●
Consumer Monitoring - Individuals	379	300	232	208	111%	●
Assessment and Evaluation Services	1051	1100	675	656	103%	●

● 75-150% ▲ 50-75%; 151%-175%
 ◆ <50%, >176%

Emergency Services Units



Case Management Units



* # of consumers

STEP VA TIMELINE

	3 rd Qtr	4 th Qtr	1 st Qtr	2 nd Qtr	3 rd Qtr	4 th Qtr	1 st Qtr	2 nd Qtr	3 rd Qtr	4 th Qtr	1 st Qtr	2 nd Qtr	3 rd Qtr	4 th Qtr	1 st Qtr	2 nd Qtr	3 rd Qtr	4 th Qtr	1 st Qtr	2 nd Qtr	3 rd Qtr	4 th Qtr	
Phase I: Planning & Program Initiation																							
Phase II: Program Implementation & Data Collection																							
Phase III: Data & Outcome Validation																							
STEP ONE: Same Day Access	FY 19 Jan19, Feb19, Mar19	FY 19 Apr19, May19, Jun19	FY 20 Jul19, Aug19, Sep19	FY 20 Oct19, Nov19, Dec19	FY 20 Jan20, Feb20, Mar20	FY 20 Apr20, May20, Jun20	FY 21 Jul20, Aug20, Sep20	FY 21 Oct20, Nov20, Dec20	FY 21 Jan21, Feb21, Mar21	FY 21 Apr 21, May21, Jun21	FY 22 Jul21, Aug21, Sep21	FY 22 Oct21, Nov21, Dec21	FY 22 Jan22, Feb22, Mar22	FY 22 Apr22, May22, Jun22	FY 23 Jul22, Aug22, Sep22	FY 23 Oct22, Nov22, Dec22	FY 23 Jan23, Feb23, Mar23	FY 23 Apr23, May23, Jun23	FY 24 Jul23, Aug23, Sep23	FY 24 Oct 23, Nov23, Dec23	FY 24 Jan24, Feb24, Mar24	FY 24 Apr24, May24, Jun24	
	Phase I		Phase II			Phase III																	
STEP TWO: Primary Care	Phase I	Phase II								Phase III													
STEP THREE: Outpatient Behavioral Health Services	Start-up	Phase I				Phase II						Phase III											
STEP FOUR: Mobile Crisis	Start-up	Phase I						Phase II								Phase III							
STEP FIVE: Case Management	Assessment		Start-up				Phase I*								Phase II								
STEP SIX: Psychiatric Rehabilitation	Assessment		Start-up				Phase I*								Phase II								
STEP SEVEN: Peer & Family Support Services	Start-up	Phase I								Phase II						Phase III							
STEP EIGHT: Services for Military Service Members, Veterans, & Families (SMVF)	Start-up	Phase I						Phase II				Phase III											
STEP NINE: Care Coordination	Assessment		Start-up				Phase I*								Phase II								

**Region 4 STEP-VA Mobile Crisis Services
Implementation Update
February 28, 2020**

1. Overview

- **\$750,500 allocated to Region 4 to expand mobile crisis response services for youth**
 - Funding will be directed to existing RBHA-operated CReST program to hire 5.0 clinicians, 2 lead clinicians, 1 supervisor, and 1 family support partner (*mod. from proposal*)
 - Staff will be dually tasked with responding to the 24/7 triage line, that will be co-staffed by REACH, and providing community-based mobile crisis response from 8am – midnight
 - CReST will align clinicians with the regional CSBs that do not currently have a designated staff co-located onsite (Chesterfield, Crossroads, Goochland-Powhatan)
- **\$400,425 allocated to Region 4 REACH to serve adults with serious mental illness who have chronic cognitive impairments and significant functional limitations**
 - Funding will be directed to REACH to hire an additional 2.5 FTEs to its on-call staffing rotation; and 2.0 FTE additional mobile support clinicians will provide community-based crisis stabilization, safety planning, service connection, and carry short-term caseloads.
- **CReST and REACH will maintain autonomy as separate programs with different service models at this time but will align operations to:**
 - Set up and operate a single triage call line
 - Provide cross-training to staff and collaborative supervision of triage line
 - Establish and monitor a data warehouse for quality control and reporting

2. Implementation-related Tasks Completed/In Progress

- Single triage phone line established and tested internally
- 1- and 2-person community mobile response decision tree drafted
- Cross-team, cross-disability training plan developed

3. Anticipated Timelines/Next Steps

February	DBHDS issues written notice of pending funding award to RBHA and Region 4 office
March	A) RBHA anticipates receiving lump sum payment of new STEP-VA mobile crisis funds B) RBHA initiates recruitment for new CReST and REACH positions C) Meeting with regional Emergency Services directors and regional crisis services leadership to discuss workflows; decision trees; messaging to community stakeholders D) Begin preparations at new CSB host sites
April/May	A) Hiring begins/ongoing; training and cross-training; expand service capacity as staff on-boarded and fully trained B) External testing of triage line C) Meeting with regional Child & Family Services directors to discuss expanded access to mobile crisis services; workflows
June/July	Activate singular triage call line for partners and the public

**CSB Board
Three-Month Planning Calendar**

April	May	June
<p>-Budget Public Hearing, Board of Supervisors Date: April 1, 2020, 7:00pm</p> <p>-Board of Supervisors approves annual budget</p> <p>Board Planning: 4/13/20</p> <p>Board Meeting: 4/20/20</p> <p>Work Session: Board Member to Board Member Orientation</p>	<p>-3rd Qtr. Financial & Progress Report</p> <p>-CSB Employee Recognition, Date: TBD</p> <p>-VACSB Training & Education Conference, May 6-8, Williamsburg Lodge</p> <p>Board Planning: 5/11/20</p> <p>Board Meeting: 5/18/20</p> <p>Work Session: Division Director Overview, Scope of Responsibilities, Program Areas</p>	<p>-Review of FY20 Accomplishments</p> <p>-Executive Director's Annual Performance Evaluation (Closed Session)</p> <p>-Review of Fees and Fee Scale</p> <p>-Harris Award Planning</p> <p>Board Planning: 6/8/20</p> <p>Board Meeting: 6/15/20</p> <p>Work Session: DOJ Settlement Agreement Update</p>

Upcoming Events & Activities:

- March 28, 6:00 PM: Miss Hanover Abilities Pageant, Atlee High School
- May 5, 7:00 PM: Hanover Spirit of Volunteerism Celebration, Lee-Davis High School

Future Work Session Topics:

- July: Legislative & STEP VA Update
- August: Drug Use in Hanover County (Law enforcement perspective)
- September: Medication Assisted Treatment – Update on program development and implementation
- October: Trauma-informed Care/Secondary Trauma
- November: State of the County & Budget Overview