



2013 Public Safety Annual Report

Hanover County, Virginia

April 9, 2014 Presentation to the Board of Supervisors



Agenda

2013 Public Safety Annual Report

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Department Overviews

2

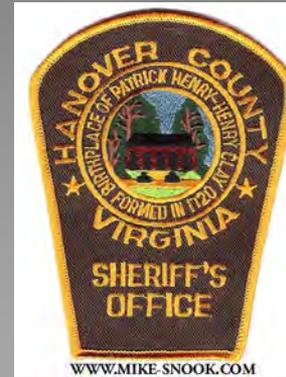
Key Indicators, Workload & Performance

3

Questions



Featured Departments



Department Overviews

EMERGENCY COMMUNICATIONS

The Emergency Communications Department serves as the main public safety answering point, emergency dispatch center and radio maintenance provider for Hanover County and the Town of Ashland.

In the 1970's, Emergency Communications was part of the Hanover Sheriff's Office and was overseen by sworn personnel. In 1983, the Sheriff civilianized the management of Emergency Communication section. In July 1986 the Board of Supervisors and the Hanover Sheriff came to an agreement and created an independent department supervised by the County Administrator.



Currently, the budget provides full time funding for **48** Emergency Communications positions.

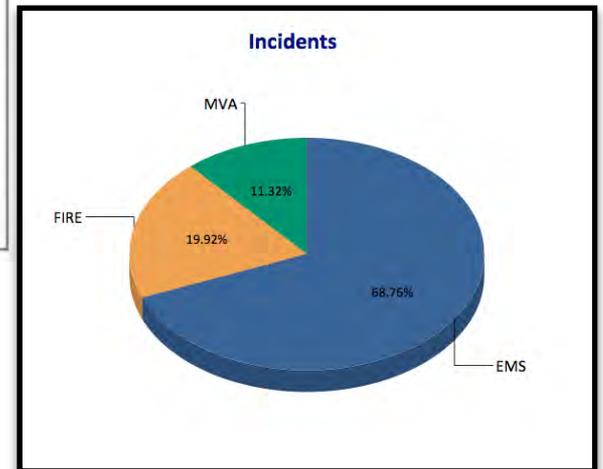
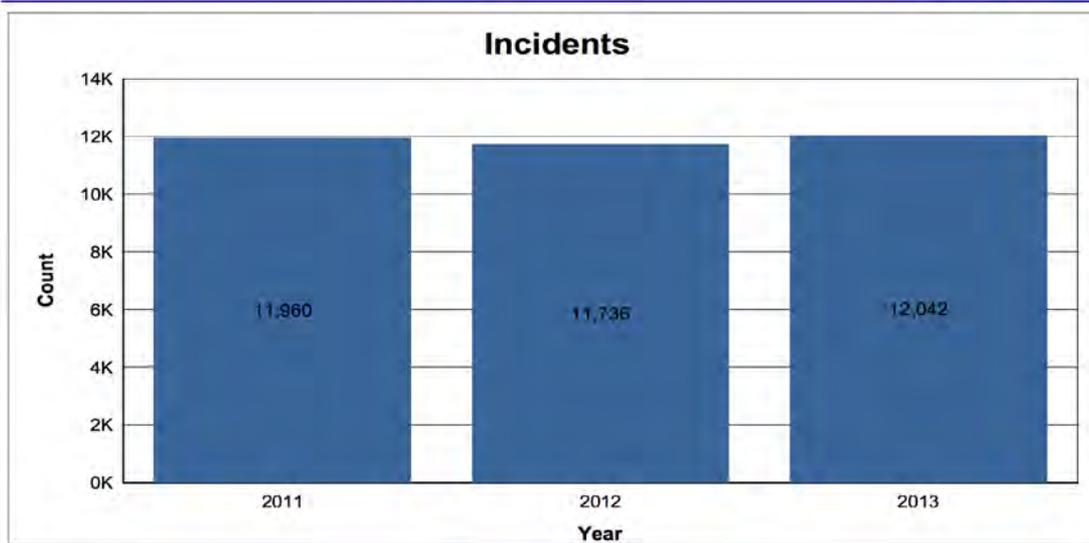
MISSION OF EMERGENCY COMMUNICA- TIONS

"The Public Safety Communications Department is the critical component to initiate a prompt, efficient, courteous and professional response to protect and preserve life, property, and safety."

Fire & EMS Incidents

Annual Incidents and Responses

1/23/2014



EMS Response Goals Compliance

EMS Incidents Dispatched into Company First Due Geographic Districts

Dispatch Date Range: 1/1/2013 to 12/31/2013



GOALS: Priority 1 - Less than 9 minutes, Priority 2 - Less than 13 minutes, Priority 3 - Less than 15 minutes

	<u>Compliance</u>	<u># Incidents</u>	<u># Comply</u>	<u>Average Time</u>
Summary for Selected Districts				
<u>Priority 1</u>				
Inside SSA	87.01%	2,948	2,565	6.21 minutes
Outside SSA	53.83%	849	457	9.03 minutes
County	79.59%	3,797	3,022	6.84 minutes
<u>Priority 2</u>				
Inside SSA	91.87%	2,079	1,910	7.44 minutes
Outside SSA	73.30%	528	387	10.56 minutes
County	88.11%	2,607	2,297	8.07 minutes
<u>Priority 3</u>				
Inside SSA	92.74%	2,259	2,095	8.43 minutes
Outside SSA	70.13%	616	432	12.05 minutes
County	87.90%	2,875	2,527	9.21 minutes

FIRE Response Goals Compliance

FIRE Incidents Dispatched into Company First Due Geographic Districts

Dispatch Date Range: 1/1/2013 to 12/31/2013



Summary for Selected Districts

GOALS

Inside the Suburban Service Area: Less than 9 minutes Response Time
Outside the Suburban Service Area: Less than 15 minutes Response Time

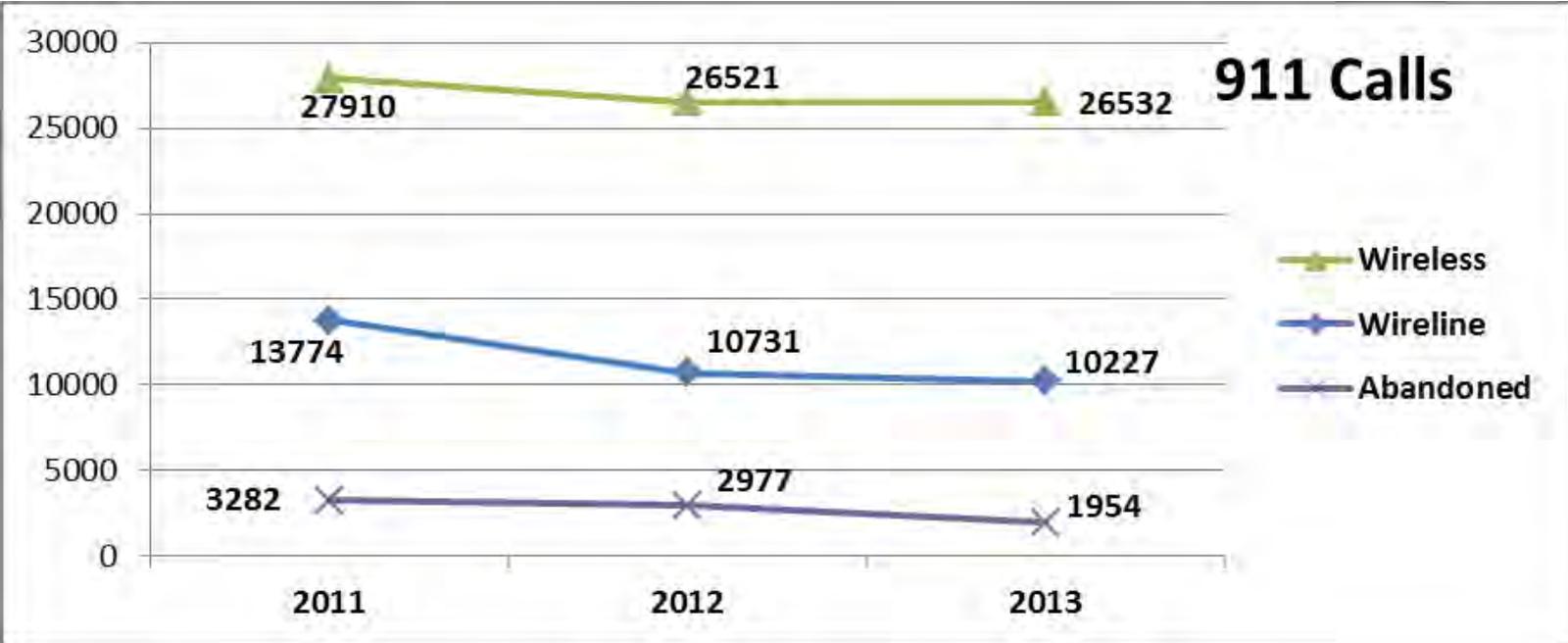
	<u>Compliance</u>	<u># Incidents</u>	<u># Comply</u>	<u>Average Time</u>
Inside SSA	80.66%	977	788	6.96 minutes
Outside SSA	87.12%	396	345	10.40 minutes
County	82.52%	1,373	1,133	7.95 minutes



Emergency Communications Highlights

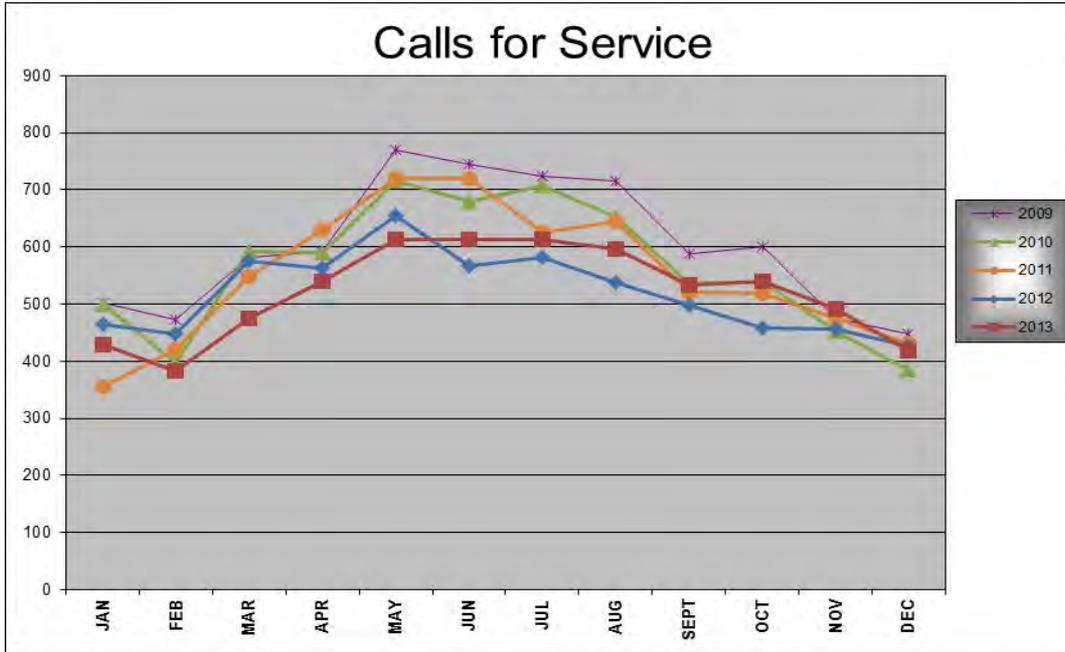
Hanover 911 By the Numbers
Number of all calls processed by PSAP – 224,152
Number of Hanover Sheriff LE CAD Responses – 62,038
Number of Ashland Police LE CAD Responses - 10,103
Number of other LE CAD Responses – 5,257
Number of Animal Control Responses – 6,730
Number of Fire/EMS CAD Responses – 19,113
Average Talk-Time on 911 Calls – 2m 45s
Average Talk-Time on PBX Lines – 3m 54s

Emergency Communications Highlights

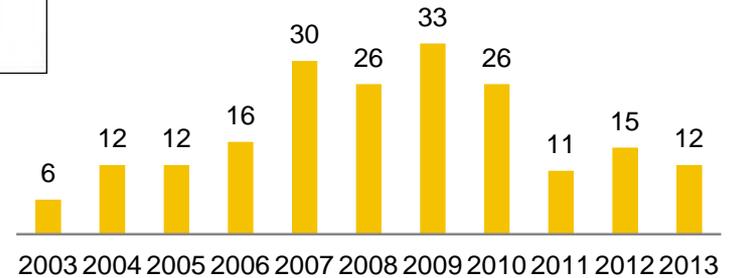




Animal Control



Rabid Animals (2003-2013)





RSPCA 
For all creatures great and small.

Community Corrections

Pretrial Data for FY 2013:

- Completed 1,493 pretrial investigations for the local courts
- Provided pretrial supervision for 549 defendants, totaling 38,878 supervision days

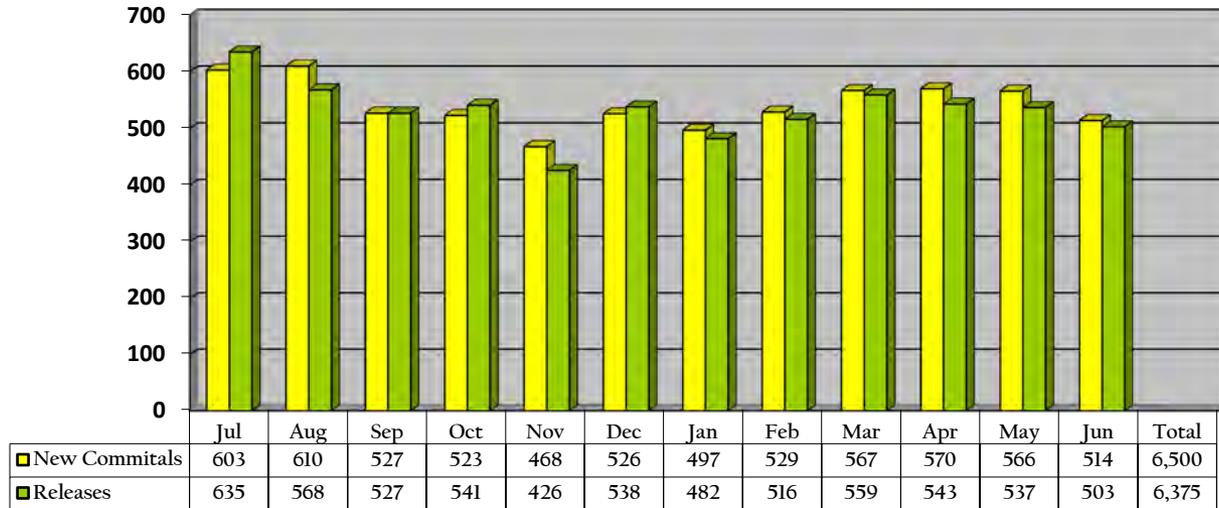
Community Corrections:

- supervision of offenders who do not need supervised probation.
- Provided probation supervision of 477 offenders
- Of those 102 were placed in either Anger Management or Batterers Intervention Counseling
- Supervision resulted in over 8500 hours of community service and over \$48,000 in restitution collected
- Collecting \$30,000 in supervision fees that were directly County revenue



Pamunkey Regional Jail

Total Number
of Inmates





https://jailtracker.com/tclientweb/(\$tyesjnbmlmpqse2ptbu0

File Edit View Favorites Tools Help

Detainee

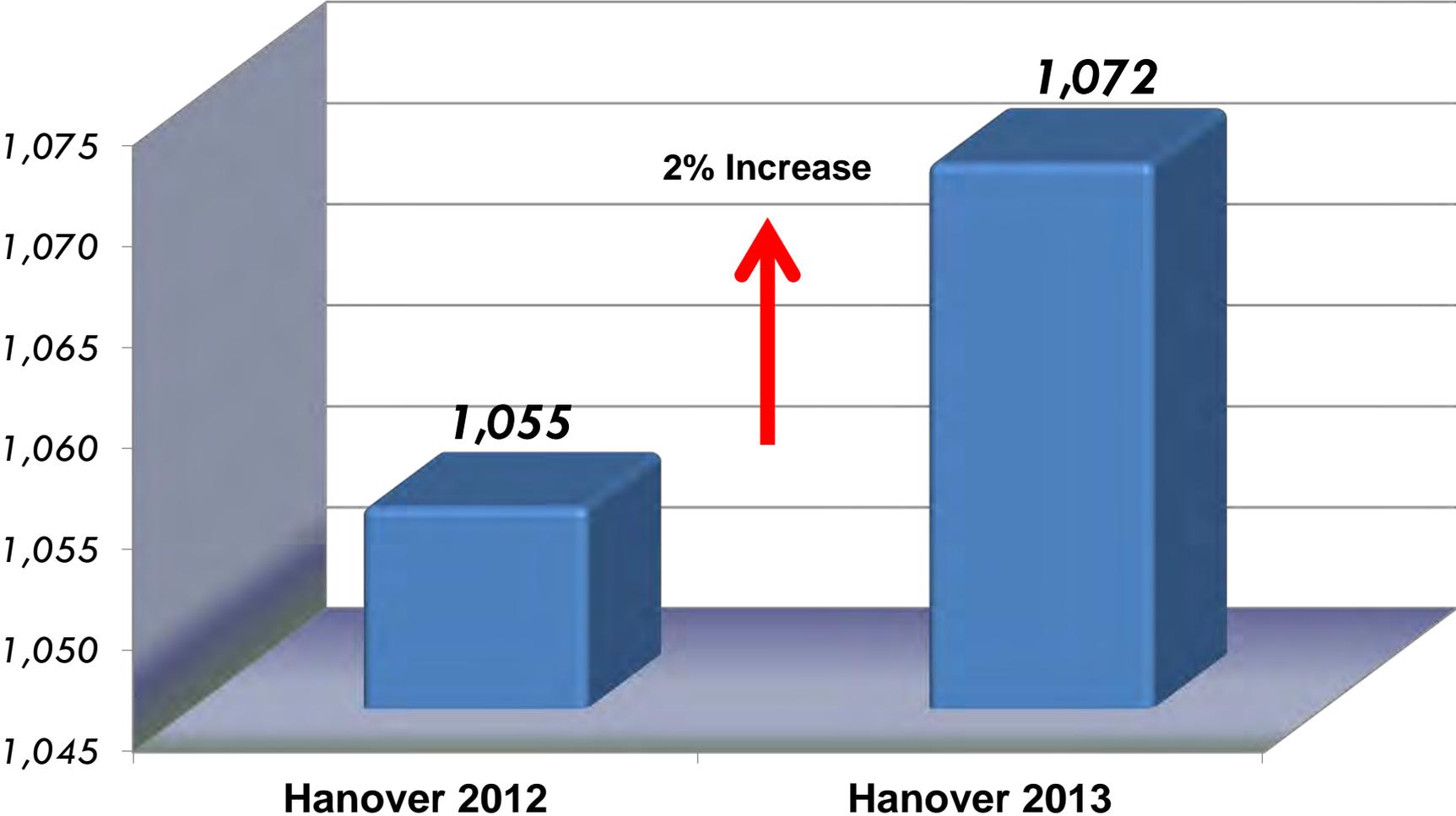
Inmate Activities Utilities External Applications Login

Print Mugshot Lineup Victim Notification

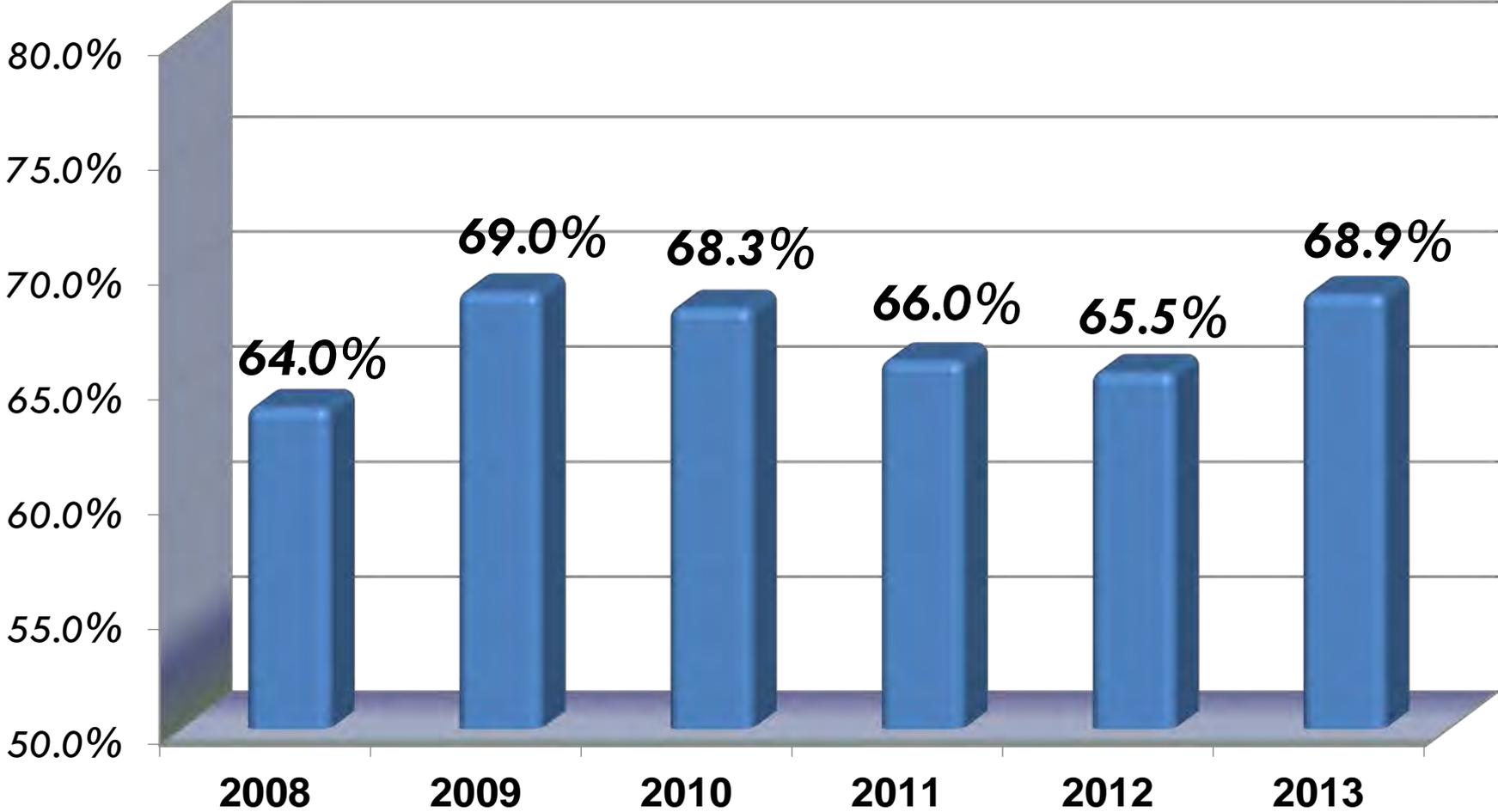
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Last Name	First Name	Middle Name	Book Date	Release Date
ALLAH	BAHKEM		2013-06-05	
ALLARD	CHRISTOPHER	RANDALL	2014-03-11	
AMAN	TANNER	WAYLON	2014-02-06	
AMOS	DAVID		2014-03-19	
ANDERSON	STUART	JACKSON	2013-07-29	
ANDERSON	LESLIE	LEE	2013-12-07	
ANDERSON	BRUCE	ANTHONY	2014-02-19	
ANDERSON	BRANDON	JARVIS	2014-02-25	
ANDERSON	LEONARD		2014-04-03	
ANSON	SHAWN	MICHAEL	2013-10-28	
ARRINGTON	EDWARD	WAYNE	2012-11-28	
ARROYO	DICKSON		2013-04-17	
ASHBY	JOEL	RODNEY	2014-03-13	
ATKINS	LANCE	DOMINIQUE	2013-10-01	
AUSTIN	ZACHARY	DOUGLAS	2013-09-15	
BAILEY	CHRISTOPHER	MICHAEL	2013-07-22	
BAILEY	DONALD	DALE	2014-01-10	
BAKER	WILLIAM	A	2014-01-03	
BALLOS	BRIAN	JAMES	2014-02-09	
BANKS	TODD	LAMONT	2014-04-07	
BANKS	DAVID	LEE	2014-04-08	
BARB	ANGELA	DAWN	2014-02-28	
BARGO	RAYMOND	LEIGH	2014-03-25	

Crime Rate



Clearance Rate





Questions

